A MESSAGE FROM MAYOR TAMMY DANA-BASHIAN…

“We all want a return to normal, and to get there we know we need to proceed with a strategic and measured approach. Governor Abbott indicated the reason we have come so far in mitigating the spread of COVID-19 is because everyone has been so diligent about physical distancing measures and staying home.

To inform and guide the community on how to reopen Rowlett from the COVID-19 pandemic responsibly and gradually while protecting our most vulnerable populations and maintaining a fully functioning health care system, the City has launched an initiative called Reopen Rowlett Responsibly.

Some of the many challenges we will face as a community in the process to reopen Rowlett include differing and ever-changing guidance from the various authoritative bodies, applicability of reopening directives to our specific local health situation, lack of sufficient testing, lack of sufficient personal protective equipment, and resources needed to continually isolate infected residents and trace and quarantine their contacts.

Under our Reopen Rowlett Responsibly initiative, we will be guided by COVID-19 case metrics in our city and immediate surrounding areas, as well as regional health care system metrics indicating their ability to maintain a fully functioning health care system. We will partner with many Rowlett business owners within our various industry groups to develop, implement and communicate specific plans to reopen Rowlett with a safe and measured approach within the guidelines issued by national, state and regional authoritative bodies.

A special thank-you to our citizens for practicing social distancing, applying appropriate sanitizing procedures, wearing face masks in public and staying home whenever possible. Your sacrifices have made a huge difference to mitigate the spread of COVID-19 in our community.”

CITY MANAGER’S OFFICE

Retail-to-Go starts today! Please continue to support our local businesses and stand together – while apart!

Effective Friday, April 24 – On Friday, April 17th, Governor Abbott issued an order that establishes a temporary “Retail-ToGo” model that allows retail outlets in Texas to reopen. Under this model, reopened establishments are required to deliver items to customer’s cars, homes, or other locations to minimize contact.
A quick word about your **Bulk Pickup** … With everyone at home, this means more time to work in the yard and more time to do some spring cleaning. This also means there are more piles and more “stuff” put out for FCC to pick up, which results in fuller trucks faster and more trips to the landfill (time away from picking up). Currently, FCC has completed Monday’s routes two weeks in a row, Tuesday and Wednesday’s routes are largely completed as well, Thursday and Friday will be completed by Friday or Saturday.

Many cities and their vendors (i.e. Republic, Waste Connections and Waste Management) have all suspended ALL collections outside of the cart and have suspended bulk collection as well. FCC has continued offering these services to Rowlett citizens because, as the COVID-19 situation developed, they preemptively 1) hired extra drivers in case drivers were quarantined and 2) prioritized residential collection and lowered the priority for bulk and yard waste. This allowed us to proactively communicate that bulk collection may experience slight delays for short periods but would be collected.

There are two ways that you can help ensure bulk collection services continue uninterrupted:

- Consider allowing your lawn to mulch its own clippings (this makes for a healthier lawn as an additional perk). Also, if you have a commercial lawn service, those folks are responsible for removing your lawn’s clippings in the event they are not mulched.
- Whenever possible, keep any additional items set out beside the cart to a minimum. In order to continue offering bulk collection with the Grapple Trucks, FCC needs to keep their residential service crews safe and healthy - this allows the Grapple Drivers to stay in the Grapple Trucks and not filling in on the higher priority residential routes when those crew members are out sick.

We apologize for any inconvenience and appreciate your patience during this time!

**Dallas County** has amended their Safer at Home Order under their Declaration of Local Disaster for Public Health Emergency. This Order affects all areas of the City of Rowlett, no matter the county.

**Amended Safer at Home Order** – Effective Noon, Thursday – April 23rd:
- Extends the Order until May 15, 2020.
- Removes elective surgery language to be consistent with the Governor’s Order.
- Adds language on “Reopened Services” to be consistent with the Governor’s Order and includes visiting “reopened services” as an allowable activity under the relevant sections of the Order.
- *The social distancing and hygiene requirements for Reopened Services were issued by the Texas Department of State Health Services.
- Updates language on religious and worship services to be consistent with the Governor’s Order.
- Allows auto dealers showrooms to be open.
- Requires schools to be closed for the remainder of the 2019 – 2020 school year to be consistent with the Governor’s Order.
- Exempts CARE Act Payments from garnishment, except for garnishment for child support payments.

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**Dallas County Safer at Home Order**

**In the Community**

**ACTION CENTER** – Weekdays 8 -5 @ 972.412.6100 OR Online 24-7 (City Hall Building Closed; By Appointment Only)

**STREAMING COUNCIL MEETINGS** – April 21, April 13, April 7, April 1, March 30, March 23, March 20

**COVID-19 UPDATE VIDEO by Mayor & EMC** – March 26, 2020

**COVID-19 Virtual Town Hall Meeting** – March 16, 2020

**Coronavirus Information** – Texas Health & Human Services Site

**COVID-19 Testing Sites** – Two Sites
Open 8am to 5pm Daily – AAC, 2500 Victory Plaza, Parking Lot E, Ellis Davis Field House, 9191 S. Polk St.

**Tenant Hotline**

**RFD Telemedic Program Information**

**COVID-19**

**Green Cleaning** – Free Disinfectant Giveaway – Saturday @ 11am
Amended Long-Term Care Facility Order – Effective 11:59pm on April 23rd:
- Currently, LTCF that have confirmed cases of coronavirus cannot accept new patients unless certain conditions are met. The revised Order allows LTCFs to accept a new patient if that patient is being transferred from a facility closed by the State.
- Revise social distancing guidelines.

You may view these Orders in their entirety on the City’s website - www.Rowlett.com/COVID-19.

Thank you for staying up to date with all of the information we continue to share – it evolves often and we appreciate your attention to the changes!

Public Drive-thru Testing Sites Implemented Now – NEW INFORMATION 4-24-20:
Texas Department of State Health Services offers public/drive-thru testing locations; click on this map for locations.
Pixel by LabCorp is now offering shipping of at-home nasal swab test kits. This is the only at-home COVID-19 test with an Emergency Use Authorization (EUA) from the FDA. Steps:

Complete a short eligibility survey, (if eligible) order the kit, receive the kit via FedEx, collect and ship the sample, and wait for the online results (two days after being received by LabCorp). Click on link for the At-Home Test order webpage.

Click on link for the Patient Fact Sheet.

Starting Friday, April 24th, Walgreens is expected to start rapid testing at two DFW locations:
1. 8600 Camp Bowie West Boulevard (Fort Worth)
2. 2060 South Buckner Boulevard (Dallas).

Each site will be able to perform 160 tests daily. The tests will be administered by pharmacists. The tests are Abbott ID NOW tests that provide positive results in as little as five minutes and negative results within 13 minutes. Testing at these sites is available by appointment only, and only to individuals who meet eligibility criteria established by the Centers for Disease Control and Prevention (CDC). In order to receive a test, individuals must first complete an online health assessment to determine eligibility available at www.Walgreens.com/coronavirus. Testing will be available at no cost to eligible individuals who meet CDC criteria. All drive-thru testing is being conducted outside and patients are instructed to not leave their vehicles. Patients will be informed of their results within 24-hours of testing.

Self-swab tests are being implemented at the Ellis Davis Field House (EDFH) and American Airlines Center (AAC) public testing sites. These tests are less invasive, safer, and help preserve PPE supplies. Beginning April 16th, the EDFH and AAC sites will have new testing criteria:

- Persons 65 years or older can now be tested without the symptom requirement.
- Persons with chronic health issues (diabetes, asthma, heart disease, etc.) can now be tested without the symptom requirement.
- Any first responders, DART drivers, and healthcare workers.
- All others must have a temperature of 99.6 or higher and shortness of breath or cough (this is the current symptom requirement).
- A photo ID (but not necessarily a government-issued ID) and health insurance card (if a person has insurance; insurance coverage is not a testing requirement) are required.
- Both sites are operating every day from 8am to 5pm, unless otherwise determined by testing capacity or weather conditions.

Test results will be provided through phone calls or Quest Diagnostics and LabCorp websites 3-7 days after testing. However, a delay may occur with physicians receiving the results first before providing it to tested persons. Test sites will not have this information. Individuals who have tested at a City of Dallas COVID-19 public drive-thru test site (American Airlines Center or Ellis Davis Field House) and haven’t received their results after 7 days can send an email to DallasCbtresults@dallascityhall.com with the following info: name, location of test, date/time of test, and telephone number. Someone with the City of Dallas will follow up with Quest Diagnostic or LabCorp on behalf of the individual tested.

The following confirmed COVID-19 case counts reflect numbers as of 6pm Friday, April 24th:
Rowlett cases include 22 women and 22 men. They range in age from late teens to 80’s. 13 are under 40 years old, 20 are between 40 to 59, and 11 are 60+.
National – 890,524 cases (96,677 recovered), 51,017 deaths
Texas – 22,806 (9,156 recovered), 593 deaths
North Texas – 6,404 cases (1,224 recovered), 178 deaths
Dallas County – 2,834 cases (recovered n/a), 77 deaths
City of Garland – 291 cases (135 recovered), 10 deaths
Rockwall County – 65 cases (recovered n/a), 0 deaths
City of Rowlett – 44 cases (21 recovered), 2 deaths

**LATEST SCAM ALERT** – Counterfeit COVID-19 and antibody testing kits are now becoming increasingly available online and throughout the DFW area. The image in this post is an example of a fake at-home antibody test sold for $40 out of a New London, CT convenience store. Please be aware that legitimate tests are not available over the counter at any retail locations. All COVID-19 tests are operating under FDA Emergency Use Authorizations (EUA), so be wary of claims that a test is FDA-approved or -cleared. Additionally, a provider with an EUA for the PCR test (the test to confirm COVID-19) may not have an EUA for a serology test (for antibodies).

**At-home COVID-19 testing**: Pixel by LabCorp is now offering at-home nasal swab test kits. This is the ONLY at-home COVID-19 test with an EUA from the FDA. To order, go to [https://www.pixel.labcorp.com/at-home-test-kits/covid-19-test](https://www.pixel.labcorp.com/at-home-test-kits/covid-19-test) and complete a short eligibility survey. If eligible, order and receive the kit via FedEx, collect and ship the sample, online results will be available approximately two days after LabCorp receives your test. A Patient Fact Sheet is available for your information.

**Antibody testing**: There are currently NO approved at-home antibody tests. The counterfeit test kits are potentially dangerous, produced haphazardly, and may even be contaminated. As of April 22ND only four serology (antibody) tests have received an EUA. **NONE are at-home tests.**

For information on these tests, go to:

- Cellex: [https://www.fda.gov/media/136625/download](https://www.fda.gov/media/136625/download)
- ELISA: [https://www.fda.gov/media/137029/download](https://www.fda.gov/media/137029/download)
- DPP: [https://www.fda.gov/media/136963/download](https://www.fda.gov/media/136963/download)
- VITROS: [https://www.fda.gov/media/136967/download](https://www.fda.gov/media/136967/download)

Please stay vigilant, valid up to date information is your best defense against these scammers. If you need a COVID-19 test or antibody test, call your doctor or visit one of the public test sites. The Texas Department of State Health Services maintains a listing of these sites [here](https://www.tdhstx.org/coronavirus/coronavirus-testing).

Did you know we have an incredible aid organization based right here in Rowlett – Life Message – and right now, they need financial support. You can donate on their website today, Help With A Donation.

This valuable organization has served our community for the past 22 years (9 years as a food pantry) and is the largest distributor of food for [The North Texas Food Bank](https://www.thenorthtexasfoodbank.org), which is also suffering greatly during this pandemic.

Life Message also operates [The Veterans Resource and Outreach Center (VROC)](https://www.lifemessage.com/services) which has seen increased demands from area veterans with diminished resources. If you would like to help support either of these amazing resources located right here in our hometown, you can donate today!

**Hope in Hand food pantry is here to serve you!** Serving local communities NOW!

**Location:** First Christian Church Rowlett
7301 Miller Rd. 75088
972.475.3559

**Open:** Monday – Wednesday - Saturday from 10am to Noon &
Tuesday evening from 6 to 8pm
Drive thru service! No need to get out of your vehicle.
NEIGHBORS HELPING NEIGHBORS – The ongoing COVID-19 pandemic has left many without an income, and some are facing hunger for the first time. If you would like to make a donation to the North Texas Food Bank, just click on the link…and help feed our neighbors.

If you know someone in need now, here are a few links that may help them:

Mobile Food Pantry  Get Food Assistance
SNAP Information  Senior Programs

GOT STRESS? With so many changes and disruptions to our normal day-to-day lives, it’s completely understandable to feel troubled. In an effort to help get us all through this, the North Texas Behavioral Health Authority has established a mental health support line for those dealing with the trauma and stress of COVID-19. The phone number is 833-251-7544 and the line is open 24/7.

NEXT WEEK’S VIRTUAL COUNCIL MEETINGS ARE TUESDAY, APRIL 28th – Call toll free # 877.853.5247 and use ID 615 411 540.

AND if needed WEDNESDAY, APRIL 29th – Call toll free # 877.853.5247 and use ID 989-7363 2179

The City Council meetings will be held via teleconference until further notice and we encourage the public to view live on the City’s website or via RTN16. The City Council may receive public input – to provide comments for the meeting, please send an email to CitizenInput@rowlett.com by 3:30pm the day of the meeting. Please state whether your comment is regarding a specific agenda item or a general comment to Council. Your comment will be read into the record during the meeting (must be within the 3-minute time limit).

Specific access to each meeting will be included on the posted agenda, which can be found on the Public Bulletin Board on the City’s website: https://www.ci.rowlett.tx.us/980/Public-Bulletin-Board. For additional assistance, please contact the Action Center at 972-412-6100 or cac@rowlett.com.

Dallas County Establishes Tenant Hotline – For those individuals experiencing hardships with paying rent and also possibly facing eventual eviction, this hotline can provide information and help connect you with agencies and groups that may be able to provide some help.

Email: tenanthotline@dallascounty.org Call: 214-653-6563 or 833-743-0072
Website: https://www.dallascounty.org/covid-19/tenant-hotline.php
ECONOMIC DEVELOPMENT DEPARTMENT

You've lost your job due to COVID-19 – What should you do now?
There is an abundance of information listed on this flier – please check it out.

The Economic Development department has an up to date and extensive COVID-19 business and workforce resource page. The webpage may also be accessed from the website’s homepage at https://rowlettonthemove.com/. On the web page is important information on business funding mechanisms that are available, as well as additional local, regional, state, federal government, national, and international resources. The Rowlett Chamber has many good resources on its webpage too.

AND...there’s a list of Rowlett Food Establishments OPEN FOR BUSINESS and how they can be shopped. Plus a link to The Cares Act Key Components

LIBRARY

Books and movies TO GO from your Rowlett Public Library! The Library BUILDING may be closed to the public right now, but your Library staff continues to find innovative ways to bring their programming and services to YOU! And coming soon, you can actually check out books, movies and music again! Just like our local restaurants are offering curbside pickup, the Rowlett Public Library will begin offering Curbside Checkout beginning Monday, April 27th.

DETAILS: Patrons may check out 10 physical items by request at https://www.ci.rowlett.tx.us/forms.aspx?FID=210

We’ll give you a call when your items are collected and bagged.
Let us know when you arrive at the Library (or call before you leave) and staff will bring your goodies out to you.
Curbside Pickup times are Monday – Saturday, 10am to 4pm. Return items may be placed in the overnight drop to the side of the entrance.

Fine print: If your family has multiple library cards, please submit a separate request for each card. Blocks on materials for fines and fees have been temporarily waived while the facility is closed.

When you arrive for pickup, staff will confirm your account information over the phone, get a description of your vehicle, then bring your items outside and place them on a cart for you to pick up.
Materials will be checked out for six weeks.

Questions? Contact the Library at 972-412-6161, circulation@rowlett.com, or text 972-200-3860.

IMPORTANT WEBSITES, EMAIL ADDRESSES AND INFORMATION:

Facts regarding COVID-19 and how to prevent it, what to do in the event you or a family member become ill, and many other resources including the latest news concerning our community.
www.rowlett.com/covid-19

Essential Household Activities questions – Email cac@rowlett.com or call 972-412-6100

Essential Business Activities questions – Email jtucker@rowlett.com

Essential Businesses and Specific Uses – List of Businesses

Testing questions? Here is the Texas Health and Human Services Testing Capacity Overview

Questions about your pet and their health? Here is the Texas Animal Health Commission’s FAQ

Rowlett Ready Information – www.RowlettReady.com or email needs@rowlettready.com if you need local assistance from volunteers.

ROwlett BU$iness STimulus Grant Program Information – www.RowlettReady.com/ROBUST
Rowlett Restaurants/Food Establishments – Open for business

Garland Independent School District (GISD) – meal distribution will be on Monday – Wednesday – Friday.
Details Here: https://www.garlandisd.net/node/11272; Map of locations
Rockwall ISD will continue to provide Grab"N"Go meals at Dobbs, Rochell and Jones Elementary Schools.

DART Adds Grocery Pickup & Delivery to Its Paratransit Service Customers
DART Service Modifications – www.dart.org/mod or call DART Customer Service at (214) 979-1111

Dallas County Orders – Safer @ Home
Long Term Care Facility
Covering of Nose and Mouth

Texas Governor’s Orders – Executive Order
March 31 Essential Services and Activities Executive Order
Governor Greg Abbott Air Travel Order
Governor Greg Abbott Detention Centers Order
Governor Greg Abbot Louisiana Texas Travel Order
Governor Greg Abbott Hospital Capacity Executive Order
Governor Gregg Abbott Opening Texas Executive Order
Governor Gregg Abbott Open Texas Strike Force Executive Order

Don’t Be A Victim To These Scams, Check Scams – Visit www.theseniorsource.org and www.ftc.gov/coronavirus for more information. Do NOT click on links from sources you do not know and only call known phone numbers.

REMINDERS:

UPDATE ON FCC GARBAGE COLLECTION – ALL trash items must be bagged now. DO NOT bag recyclables.

SIGN UP FOR CONNECT ROWLETT TODAY – Stay up to date with notifications about emergencies and City information.

LIMITED ACCESS TO MOST CITY BUILDINGS – Public Safety remains our top priority and the Police and Fire Department facilities will remain open to the public. As always, call 9-1-1 if you are experiencing an emergency.

NEIGHBORHOOD SERVICES/CODE ENFORCEMENT – Will continue to operate as usual.

CITY MANAGER’S OFFICE

The Spirit of Rowlett has gone VIRTUAL! In this period of physical distancing, the Spirit of Rowlett Award may LOOK a little different – but the intent is still the same! In a series of short videos this week, the Rowlett City Council will share their gratitude and appreciation for the people who make Rowlett a great place to live. Councilmembers Brownie Sherrill and Pamela Bell recognized Bari Woolley, Ann Dotson, Gregg MacInnis, and Eric Fulton this week for their contributions to the Rowlett community. Help us in congratulating these civic minded residents for their community spirit!

Spirit of Rowlett – Eric Fulton – Friday, April 24, 2020
Spirit of Rowlett – Gregg MacInnis – Thursday, April 23
Spirit of Rowlett – Ann Dotson – Wednesday, April 22
Spirit of Rowlett – Bari Woolley – Tuesday, April 21

The Spirit of Rowlett Award publicly recognizes ordinary residents doing extra-ordinary things in our community, and the recipients are normally nominated by YOU – the citizens of Rowlett. Do you know a local hero? Nominate them today at https://www.ci.rowlett.tx.us/spirit! This is a great way to say “Thank you” to those who have encouraged, supported and acted in a way that has impacted you in your everyday life. We look forward to hearing from you and to providing this recognition for good deeds, done well!

Keep Rowlett Beautiful Recognized as Gold Star Affiliate by Keep Texas Beautiful – 57 Texas Communities Honored for their Exceptional Community Improvement Efforts

Keep Texas Beautiful (KTB), a statewide grassroots environmental and community improvement non-profit organization, recently named Keep Rowlett Beautiful a Gold Star Affiliate, a designation granted to 57 affiliates of KTB’s nearly 300 affiliates. Gold Star recognition is the membership recognition highest status any community affiliate can achieve.

To remain in good standing with KTB, community affiliates must submit a report, pay dues, attend training and participate in a KTB-endorsed activity annually. In 2004, the organization introduced the concept of Gold Star recognition to reward those communities who sought to go above and beyond the established requirements. To achieve this status, affiliates must share information on their mission and goals, answer questions about their economic development and diversity and inclusion practices, or participate in the Keep Texas Beautiful Awards or Governor’s Community Achievement Awards programs, and provide a letter of support from their community. KTB will formally recognize Gold Star communities during its 53rd Annual Conference, held in Houston on September 28-30.

“Our affiliates are the backbone of our organization. We are proud to honor those going above and beyond to keep their communities clean and beautiful,” says Suzanne Kho, Executive Director of Keep Texas Beautiful. “Our Gold Star Affiliates are educating and engaging community members, actively recruiting and managing volunteers, hosting cleanup and beautification events throughout their community and so much more.”

In 2019 alone, KTB affiliates engaged 71,586 volunteers who contributed 351,953 hours to collect 4 million pounds of waste and recyclables and clean 16,212 miles of Texas roadway, trails and waterways. Keep Rowlett Beautiful successfully implemented programs to clean up litter, reduce and recycle waste, educate local citizens and beautify and enhance the local community.

“We are delighted to have achieved the Gold Star status and recognition from Keep Texas Beautiful for the work that we do to encourage our citizens to keep Rowlett clean and green,” said Keep Rowlett Beautiful President, Mark Engen.
Attention Rowlett teens - are you looking for ways to give back to the community? If so, we have a spot for you: the Rowlett Youth Advisory Council (RYAC) is now accepting applications!

Comprised of 12 regular members who are sophomores, juniors or seniors appointed by the City Council in May, RYAC members will serve one-year terms from August to June of the following academic year.

Duties and responsibilities of the RYAC include: acting in an advisory capacity to provide observations and make recommendations to the City Council regarding the needs and wants of Rowlett’s youth; educating the youth participants in the local political process; members will serve as messengers for the City of Rowlett and assist City Council in outreach to the youth in Rowlett; and will assist the City by volunteering for local City events.

Submission should be via email to CitySec@rowlett.com or by mail to CSO/Boards & Commissions Applications, 4000 Main Street, Rowlett TX 75088. Interviews may be conducted virtually – details to follow. Deadline for applications is May 17.

**ECONOMIC DEVELOPMENT DEPARTMENT**

Sapphire Bay has started on the west bore under I-30.

**LIBRARY**

Although staff miss having patrons visit the Library, we are glad that everyone is staying safe at home! We’re available at 972-412-6161 AND you can now send a text to staff at 972-200-3860. To help individuals access our online services, we’ve removed blocks for anyone with excessive fines or fees. We also are accepting online applications for a Temporary Digital Access Library Card at rowlett.com/library.

The Library’s storytime helper Napoleon has been busy helping Mrs. Lauren put together virtual storytimes:

- A Day So Gray
- Macca the Alpaca
- The Wonky Donkey
- The Pigeon Has to Go to School!
- Hangry
- Please, Mr. Panda
- Napoleon Washes His Hands

To sign up for email newsletters from the Library, please visit https://www.ci.rowlett.tx.us/1605/Newsletter-Sign-Up

**PARKS DEPARTMENT**

We miss everyone, but don’t worry – we’ve been working on creative content that you and your family can enjoy by following #rowlettathome!
How artistic can you be? Challenge yourself with this #rowlettathome activity!

Thank you, again, to everyone for tuning in to our live bingo session! If you haven’t had a chance to participate yet, no worries – we’ve got you covered! Every Tuesday and Thursday starting at 10:30am, we will be hosting a live bingo session on our Facebook page! Additional instructions will be provided at the start, so don’t be late!

POLICE DEPARTMENT

Weekly Crime Reports – Rowlett PD provides a link to the weekly crime reports so you, our citizens, can be informed about what is going on in your City.

Rowlett Police Department staff members had a fantastic lunch of tacos and burritos provided by Taco Bell. Thank you Taco Bell!

PUBLIC WORKS DEPARTMENT

MAIN STREET REHABILITATION AND PGBT NORTH BOUND RIGHT TURN LANE PROJECT
The Right Turn Lane portion has been cut to proposed grade and backfilled with cement treated base. Once area is compacted and tested they will install the asphalt cap, set steel and schedule concrete pour. Weather permitting, the RT Lane should be completely poured by Friday, May 1, 2020. Contractor poured the driveway approach and portion of the parking lot at First Baptist Church.

MILLER RD. 20” FORCE MAIN & 24” GRAVITY SEWER PROJECT
The traffic control plan was finalized this week and for the 24” gravity sewer portion. Sawcut crews were onsite cutting concrete for removal pipe installation. Additionally, a second crew is working in the Paddle Point Park area cutting a temporary access road to allow heavy equipment to operate during construction of the 20” Force Main.

Try these #rowlettathome workouts! For more at home workouts, make sure you’re following our Facebook and Instagram accounts!