The Action Center is your one-stop-shop, offered by the City of Rowlett to assist citizens. Call 972.412.6100

Our Purpose Is To Serve! ~ The Friday @ 5 is published by the City Manager’s Office
So do something important today – love #MyRowlett enough to complete the #2020Census and let’s get this number up to 100%!!

**CITY MANAGER’S OFFICE**

City Will Use Phased Approach to Reopen City Facilities – On May 26th, we began to reopen City facilities, and more will open on Monday, June 1st. Using a phased approach with limited public access, certain facilities reopened in accordance with Governor Abbott’s executive order and Report to Open Texas. This reduced access will allow residents, businesses, and visitors to still conduct in-person business with the City but will help to slow the spread of the novel coronavirus (COVID-19) in the community. All visitors are asked to wear a face covering for health and safety while inside City buildings - if our visitors do not have a face covering, one will be provided.

Following guidance and best practices from the Centers for Disease Control and Prevention (CDC), the City is performing enhanced cleanings of high-touch areas and putting safety measures in place such as installing sneeze guards at countertops to protect employees and the public, making hand sanitizer stations available, and applying floor decals to assist staff and customers with proper social distancing. Additionally, staff attendants at each reopened facility will monitor the occupancy and regularly wipe down and disinfect frequently used surfaces.

✔ Opening Monday, June 1st – normal hours unless otherwise indicated:
City Hall
→ Lobby limited to five visitors at a time.
→ Meetings held by appointment only.

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Utility Payment Office
→ Entry limited to the east door.

Animal Services
→ Limited to one visitor at a time.

Rowlett Community Centre
→ Open Monday – Friday 7am-6pm.
→ Gym open at 25% occupancy to members only, in 2-hour time slots, reservations required.
→ Pickleball courts will be available from 10am to 2pm in 2-hour time slots, reservations required.
→ Fitness Equipment available in 45-minute time slots, reservations required; face coverings and gloves required in Fitness area only.
→ All Patrons are required to provide and wear face coverings.
→ Lockers and showers remain closed.
→ Senior programs and fitness classes remain closed. All others may be conducted at 25% capacity.

Parks and Recreation Programming
→ Preschool - adult programming resumes at 25% capacity.
→ Athletics practice fields open – one parent per participant in attendance.
→ Concession stands remain closed.

Community Development
Public Works
Human Resources

✔ Opening Monday, June 8th
→ Swim lessons begin at Wet Zone with five or fewer participants (Wet Zone will remain closed).

✔ Opening Monday, June 15th:
→ Youth sports associations may resume outdoor games and league play.

✔ Opened Saturday, May 23rd
Playgrounds and Scentral Bark Dog Park
→ Restrooms and drinking fountains remain closed.
→ Kids Kingdom remains closed.

✔ Opened Tuesday, May 26th
Rowlett Public Library
→ Open Monday-Saturday 2pm-5pm.
→ Curbside service is available Monday-Saturday 10am-2pm.
→ No programs or classes at this time.
→ Limit of 25 patrons at a time

Online, phone and email services remain available and residents are encouraged to continue to utilize them as much as possible. To limit in-person contact and gathering of groups, City Council Meetings, Planning & Zoning Commission Meetings and any other necessary Boards and Commissions meetings will continue to be conducted via teleconference until further notice.

We look forward to once again safely serving you in person! Please go to www.Rowlett.com for more in depth information about the reopening operations for specific departments.

CARES Act Funding: Great News, Rowlett – our community will receive grant funding through the CARES Act! Another Special Council meeting was held virtually on Friday May 29th, to further discuss the approximately $3.7 million that Rowlett will receive. More details are coming soon – stay tuned here and at www.Rowlett.com for updates as they become available! Based on federal guidelines, the City can utilize these funds to help residents with housing and...
utilities, assist small businesses who have experienced an interruption of operations, provide relief to the non-profit organizations active during the pandemic, and reimburse the City’s COVID-19-related costs.

“We have been working on behalf of our citizens for weeks to secure this CARES Act funding for our community,” said Mayor Tammy Dana-Bashian. “This will allow us to directly help Rowlett residents and businesses who have suffered financial impacts as a result of the COVID-19 virus.”

The meeting from Friday, May 29th will be available for viewing here: https://tx-rowlett2.civicplus.com/397/Streaming-Video.

**REMINDER ABOUT BULK PICKUP** – With everyone at home, this means more time to work in the yard and more time to do some spring cleaning. This also means there are more piles and more “stuff” put out for FCC to pick up, which results in fuller trucks faster and more trips to the landfill (time away from picking up). For example, on a normal 10-hour day of bulk collection for the Monday routes, the 2 bulk trucks would gather 4 or 5 loads each and take them to the landfill, completing collection of the routes. By contrast, last week, FCC ran two boom trucks and supplemented them with roll off trucks to load. The boom trucks each loaded 9 - 11 times and were still only able to complete about 40% of Monday route. Please consider holding off on cleaning out your garage or cutting that big tree down for a few weeks. FCC appreciates your cooperation and apologizes for any inconvenience. Thank you!

**CITY SECRETARY’S OFFICE**

Would you like to serve on the Rowlett Charter Review Commission? Now is your opportunity! Rowlett is a Home Rule city and, along with the state laws of Texas, is governed by a Home Rule Charter. Much like the constitution, the Charter outlines the form of government, powers of the City, rules relating to the City Council and their appointees, financial and legislative processes, and franchise regulations. By reviewing the Charter, it helps to ensure that it stays pertinent to where we are as a City and the direction we, as residents of Rowlett, want to go. It is a changing document that can grow right along with us! Read it here https://tx-rowlett2.civicplus.com/1665/Governing-Documents.

Another process addressed by the Charter is the procedure by which it can be amended. As it states, “the City Council shall appoint a Charter Review Commission at least once every five years.” Amending our City Charter is not a process entered into lightly or without much forethought. Charter Review Commission members will be carefully vetted and invited to serve based on their previous experience and demonstrated extraordinary service in our community. They will bring an extremely broad base of knowledge, history and dedication to doing what is best for Rowlett. The last Charter Review Commission was appointed in 2015 and the Charter amended after an election in 2016.

Interested in serving? Please send an email to CityCouncil@rowlett.com with the following information about yourself by Noon on Friday, June 12th:
1. Name, address, phone
2. Number of years lived in Rowlett
3. Previous City involvement (boards, committees, academies, etc.)
4. How your background and experience can help foster the Charter Review Commission process.

Whatever revisions, if any, the commission eventually recommends will have to be approved by YOU, the registered voters in Rowlett!

**Rowlett Youth Advisory Council** is looking for teens who want to serve their City! Deadline for applications has been extended to June 30th and interviews may be conducted virtually, details to follow. Submission should be via email to CitySec@rowlett.com or by mail to CSO/Boards & Commissions Applications, 4000 Main St., Rowlett TX 75088.
Barrocos Latin Cuisine, located at 3813 Main St., opens **TONIGHT** - May 29th at 5pm. Owners Mirtha and Salvador Cardenas formerly owned Dos Chavos Bar & Grill in the Timberlake Shopping Center.

Athletico Physical Therapy, on the corner of Lakeview Pkwy. and the President George Bush Turnpike, opens Monday June 1st.

**FIRE DEPARTMENT**

Rowlett CERT sent a team to assist the city of Bowie, Texas after they were struck by an EF1 tornado on May 23rd. The 29-person combined strike team with members from Rowlett and EastTex CERT and Rowlett Explorers were asked to assist with damage assessment using Survey 123 and iPhones. A total of 78 homes were rated at major damage or destroyed, with many more affected. The team worked well in an adverse environment with limited to no outside support. CERT volunteers contributed a total of 319 service hours, valued at over $8,000 on a holiday weekend.

We are proud of our CERT volunteers and the work they do!

**LIBRARY**

Rowlett Library Opened Tuesday, May 26!

- Open Monday-Saturday 2pm-5pm.
- No programs or classes at this time.
- Limit of 25 patrons at a time.

Curbside service is available Monday-Saturday 10am – If you’re not ready to go into public buildings yet, the Library will still be able to accommodate you with a continuation of Curbside Checkout. Pickup hours have been shortened to 10am to 2pm Monday – Saturday so that staff can focus on each group of patrons who wish to enjoy the Library’s offerings.

All the great digital resources you love are still available as well. Visit the library catalog at rowlett.biblionix.com or the web site at rowlett.com/library for more details. Patrons may check out 10 physical items by request at https://www.ci.rowlett.tx.us/forms.aspx?FID=210. We’ll give you a call when your items are collected and bagged. Let us know when you arrive at the Library (or call before you leave) and staff will bring your goodies out to you. Curbside Pickup times are Monday – Saturday, 10am to 2pm. Questions? Contact the Library at 972-412-6161, circulation@rowlett.com, or text 972-200-3860.

**PARKS DEPARTMENT**

Our team continues to provide daily activities for you and your family to enjoy! Search #rowlettathome on our social media to get started!

Parks update: At this time, all of our parks are open to the public, with the exception of Kids Kingdom! Restrooms and water fountains will remain closed for the time being. For additional information, please call 972-412-6170, or visit our online website.

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**ECONOMIC DEVELOPMENT DEPARTMENT**

FRIDAY@5 ~ FOR 5.29.20

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POLICE DEPARTMENT

Weekly Crime Reports – Rowlett PD provides a link to the weekly crime reports so you, our citizens, can be informed about what is going on in your City.

PUBLIC WORKS DEPARTMENT

MAIN STREET REHABILITATION
Sidewalk construction on both the North and South side of Main St. is in progress. The contractor expects this work to be completed the week of June 1st, weather permitting. Irrigation work will begin June 1st and landscaping will be installed once the irrigation is completed.

MILLER RD. 20”FORCE MAIN & 24” GRAVITY SEWER PROJECT
Contractor installed 1000 LF of sewer pipe this week on Miller Rd. Directional drilling beneath the lake is in progress, contractor expects the pilot bore to be completed the week of June 1st, weather permitting. Contractor Tri-Con has begun construction of the gravity sewer portion of this project. The new sewer has been connected to the existing manhole at Bond St. and 100 LF of sewer has been installed.

ROWLETT RD. LIFT STATION UPGRADES
Felix Construction has installed the new piping for the header in the valve vault. The center wet well was dewatered and the crew is working to remove all old piping.

COVID-19 UPDATE

PHASE II OF THE OPEN TEXAS PLAN - On May 18th, Governor Abbott gave the green light for additional businesses and services to resume operations as part of the Open Texas plan.

👉 Effective Sunday, May 31st:
☑️ Day and Overnight Youth Camps may operate with health and safety protocols in place.
☑️ Youth Sports (with restrictions).
☑️ Professional basketball, baseball, car racing, football, golf, softball, and tennis leagues may apply to the Department of State Health Services for approval to hold professional sporting events in Texas without in-person spectators.

👉 In addition to those businesses reopening on Monday, May 18th, the following were also allowed to operate immediately with restrictions and protocols listed here: https://gov.texas.gov/organization/opentexas.

☑️ Massage establishments, other massage services by licensed massage therapists or other licensed persons, electrolysis, waxing, tattoo studios, piercing studios, and hair loss treatment and growth services.
✅ Childcare services. This includes regulated childcare centers, temporary licensed childcare centers, home providers, and youth development organizations (i.e. YMCA, Boys and Girls Clubs).

✅ Youth Clubs, such as Boy Scouts, Girl Scouts, FFA, and Girls Inc., may hold meetings. Meetings held indoors should not exceed more than 10 individuals at any time, provided 6 feet of distance between individuals is maintained; staggering meetings to comply with the 10 individual limit is encouraged.

For more information and to view the Open Texas Checklist for each of these reopened businesses and services, go to https://gov.texas.gov/organization/opentexas

REOPEN ROWLETT RESPONSIBLY…CITY OF ROWLETT PROTOCOLS FOR REOPENED BUSINESSES under Governor Abbott’s Open Texas Order. Below is a list of helpful protocols and information for businesses as Rowlett starts to reopen. Please refer to these protocols often as you consider opening your business.

- Retail
- Restaurant
- Barber Shops, Hair Salons, Nail Salons, Tanning Salons
- Houses of Worship, Funeral Services, Burials and Memorials
- Outdoor Sports
- Parks and Bodies of Water
- Single Person Office Facilities
- Licensed Health Care Professionals

Governor Abbott’s Texans Helping Texans Guidelines to Open Texas

Rowlett Extends Declaration of Local Disaster for Public Health Emergency – On May 14th the City of Rowlett amended and extended its Declaration of Local Disaster for Public Health Emergency to mirror any orders and directives put in place by Governor Greg Abbott.

COVID-19 Testing Information

DRIVE-THRU COVID-19 TESTING AVAILABLE AT ROWLETT WALMART (2501 LAKEVIEW PARKWAY) BEGINNING TODAY, MAY 15TH

☑️ Testing available Monday, Wednesday, Friday
☐ 7-9am (the days/hours could increase depending on demand)
☑️ Appointment is required – visit DotNeedaCOVID19Test.com

✔️ Who can be tested?
The drive-through testing sites is available to those who meet CDC and state and local guidelines on who should be tested, including first responders, health care providers, front line workers and others with symptoms of COVID-19, as well as those in high risk groups without symptoms.

✔️ What type of test is it?
The site will use a self-administered nasal swab test that will allow those being tested to swab their own nose onsite while in their vehicles, observed by a trained Walmart pharmacist to ensure the sample is taken correctly, and drop the sealed sample into a container on their way out of the drive-thru site.

✔️ How long does it take to get results?
Walmart’s lab partner, eTrueNorth, delivers results in three-five days. Patients will be notified of their test results and instructed how to proceed should they test positive.

✔️ Are Walmart associates at the test sites?
Walmart pharmacists are observing the swabbing. Other Walmart associates are helping with on-site support tasks such as directing traffic and ID checks at the testing sites.

✔️ Is there a cost for the test?
There is no out-of-pocket cost to the individual.
Is Walmart being paid for these sites?
No. Walmart is donating their parking lot space, site supplies and materials, and their associates’ time.

Thank you to our community partners at Walmart for bringing this testing site to Rowlett!

Walmart Opens Three Additional Free Testing Locations in Dallas County

Starting Friday, May 15th, Walmart opened four COVID-19 drive-thru testing sites in Walmart parking lots in Dallas County, including the one here in Rowlett:
- 15757 Coit Rd., Dallas, TX 75248
- 951 W. Belt Line Rd., DeSoto, TX 75115
- 5302 N Garland Ave., Garland, TX 75040

The sites are supported by Walmart, eTrueNorth and state and local officials to test anyone who meets CDC and state and local guidelines on who should be tested, including first responders, health care providers and others with symptoms of COVID-19 and those in high-risk groups without symptoms. Those interested in being tested need to visit [www.DolNeedaCOVID19test.com](http://www.DolNeedaCOVID19test.com) to see if eligible for testing and to make an appointment.

Public Drive-thru Testing Sites

**Texas Department of State Health Services Test Site Locator** – Click on this website for an interactive map showing testing sites.**

Self-swab tests have been implemented at the Ellis Davis Field House, 2191 S. Polk St., and American Airlines Center, 2617 Victory Ave. Parking Lot E, public testing sites. These tests are less invasive, safer, and help preserve PPE supplies. Testing criteria includes:

- Persons 65 years or older can now be tested without the symptom requirement.
- Persons with chronic health issues (diabetes, asthma, heart disease, etc.) can now be tested without the symptom requirement.
- First responders, DART drivers, healthcare workers, grocery store and essential retail store workers, regardless of symptoms.
- All others must exhibit at least one of the [CDC guidance on the Symptoms of Coronavirus](https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/testing.html).
- A photo ID (but not necessarily a government-issued ID) and health insurance card (if a person has insurance; insurance coverage is not a testing requirement) are required.
- Both sites are operating Monday-Saturday, 8am to 5pm, Sunday 8am-Noon unless otherwise determined by testing capacity, which is 500 per day, or weather conditions.

If you have been tested at either of the public drive-thru test sites in Dallas, you will receive a phone call from the RESULTS CENTER in 3-7 days. Visit the following sites to download a copy of your results:

- American Airlines Center – [Quest Diagnostics](https://www.QUEST-Diagnostics.com)
- Ellis Davis Field House – [Labcorp](https://www.labcorp.com)

Individuals that have not received their results after 7 days may request assistance via email with the following info: Name, Location of Test, Date/Time of Test, Phone Number.

Counterfeit COVID-19 and antibody testing kits are now becoming increasingly available online and throughout the DFW area. **Please be aware that legitimate tests are not available over the counter at any retail locations.** All COVID-19 tests are operating under FDA Emergency Use Authorizations (EUA), so be wary of claims that a test is FDA-approved or -cleared. Additionally, a provider with an EUA for the PCR test (the test to confirm COVID-19) may not have an EUA for a serology test (for antibodies).

At-home Testing

Pixel by LabCorp is now offering at-home nasal swab test kits. This is the ONLY at-home COVID-19 test with an EUA from the FDA.
- To order, go [here](https://www.pixelbylabcorp.com) and complete a short eligibility survey. If eligible, order and receive the kit via FedEx, collect and ship the sample, online results will be available approximately two days after LabCorp receives your test. [Patient Fact Sheet](https://www.pixelbylabcorp.com) available.

It’s important to understand that a negative result on a standard COVID-19 test is not a waiver for symptomatic persons to cease self-quarantine and/or social distancing measures. Additionally, it does not
mean that a person who receives a negative result on one test won’t receive a positive result from the exact same type of test performed five minutes later. Similarly, a positive result on an IgM and/or IgG antibody test does not mean that a person is completely immune or, in the case of a positive IgG result, recovered.

The following confirmed COVID-19 case counts reflect numbers as of 7pm Thursday, May 28th:

National – 1,720,613 cases (399,991 recovered), 101,573 deaths
Texas – 59,776 cases (38,905 recovered), 1,601 deaths
North Texas – 19,123 cases (10,286 recovered), 512 deaths
Dallas County – 9,587 cases (recovered n/a), 222 deaths
City of Garland – 791 cases (496 recovered), 18 deaths
Rockwall County – 178 cases (146 recovered), 12 deaths
City of Rowlett – 87 cases (57 recovered), 2 deaths

Rowlett cases include 51 women and 36 men (no gender data available for one Rowlett case). They range in age from late teens to 80’s. 30 are under 40, 36 are between 40 to 59, and 21 are 60 +.

Baylor Scott White Lake Pointe Hospital – On May 12th, hospital facilities began permitting one visitor per day for patients receiving care for conditions other than COVID-19. All visitors must be over the age of 16, use designated entrances, wear a mask and be screened upon arrival. For the safety of our patients and caregivers, we are only permitting one visitor per 24-hour period. Visitors for patients receiving care for COVID-19 are not allowed at this time, except in the following instances, in which one caregiver or parent is permitted:

- Pediatric/neonatal care areas
- Laboring/post-partum patient
- Disabled/impaired patient
- End-of-life care situations
- As otherwise determined by facility leadership

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IMPORTANT WEBSITES, EMAIL ADDRESSES AND INFORMATION:

Facts regarding COVID-19 and how to prevent it, what to do in the event you or a family member become ill, and many other resources including the latest news concerning our community. [www.rowlett.com/covid-19](http://www.rowlett.com/covid-19)

Business Protocol Information – this information is intended to assist our business community reopen

Essential Household Activities questions – Email cac@rowlett.com or call 972-412-6100

Essential Business Activities questions – Email jtucker@rowlett.com

Testing questions? City of Rowlett Testing Information & Texas Health and Human Services Testing Capacity Overview

Questions about your pet and their health? Here is the Texas Animal Health Commission’s FAQ

City of Rowlett Amended Disaster Declaration and Orders – May 14, 2020

Rowlett Ready Information – www.RowlettReady.com or email needs@rowlettready.com if you need local assistance from volunteers.

ROwlett BUusiness STimulus Grant Program Information – www.RowlettReady.com/ROBUST

Aid Organizations – Life Message, Hope in Hand Food Pantry, The Veterans Resource and Outreach Center, The North Texas Food Bank, North Texas Behavioral Health Authority

Reopen Texas Video by Mayor and Chamber President – April 28, 2020
COVID-19 UPDATE VIDEO by Mayor & EMC – March 26, 2020
COVID-19 Virtual Town Hall Meeting – March 16, 2020

Garland Independent School District (GISD) – meal distribution will be on Monday – Wednesday – Friday. Details Here: [https://www.garlandisd.net/node/11272](https://www.garlandisd.net/node/11272): Map of locations

Rockwall ISD – New Summer Hours Beginning June 1st 10am-12pm

DART Adds Grocery Pickup & Delivery to Its Paratransit Service Customers

DART Service Modifications – [www.dart.org/mod](http://www.dart.org/mod) or call DART Customer Service at (214) 979-1111

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Dallas County Tenant Hotline – Email: tenanthotline@dallascounty.org  
Call: 214-653-6563 or 833-743-0072  Website: https://www.dallascounty.org/covid-19/tenant-hotline.php

HOMEOWNER’S ASSISTANCE – Information to keep your home. 

Governor’s Orders – Open Texas Executive Order - Phase II  
Texans Helping Texans – The Governor’s Report to Open Texas  
Hospital Capacity Executive Order  
Travel Executive Order  
Guidance for Houses of Worship  
Previous Orders

Don’t Be A Victim To These Scams, Check Scams, Latest Scam Alert - Fake Tests  
Visit www.theseniorsource.org and www.ftc.gov/coronavirus for more information. Do NOT click on links from sources you do not know and only call known phone numbers.

REMINDEERS:

FCC BULK PICKUP – Consider allowing your lawn to mulch its own clippings; Keep additional items beside the cart to a minimum.  
UPDATE ON FCC GARBAGE COLLECTION – ALL trash items must be bagged now. DO NOT bag recyclables.  
LIMITED ACCESS TO MOST CITY BUILDINGS – Public Safety remains our top priority and the Police and Fire Department facilities will remain open to the public. As always, call 9-1-1 if you are experiencing an emergency.  
NEIGHBORHOOD SERVICES/CODE ENFORCEMENT – Will continue to operate as usual.

#MyRowlett  
Rowlett  
#BetterTogether