

Mental Health Hospitals

in distance order

Garland Behavioral 18+ 972-487-5309

Perimeter Behavioral Old Sundance facility
5-17 972-370-5517

They also take Geriatrics- 65+

Methodist Richardson 18+

401 West Campbell Rd, Richardson

469-204-6920

Parkland Psych 18+ 469-419-0601

Children's 2-17 214-456-3627

Texas Presby Dallas 18+ 214-345-7886

Green Oaks 12+ 972-991-9504

Zale Lipshy UT Southwestern 18+
214-645-4490

Hickory Trail 13+ 972-298-7323

Dallas Behavioral 5+ 972-982-0900

Terrell St Hospital 18+ 972-524-6452

Glen Oaks in Greenville 18+ 903-454-6000

Personal Assistance / Shelters

Lifemessage.org 972-412-4092

Rockwallhelpinghands.com 972-771-4357

Salvation Army 972-272-4531

The Bridge Shelter Dallas 214-670-1101

New Beginning Shelter Garland 972-276-0057

Medical Hospitals

Baylor S&W Lake Pointe 972-520-8000

ER Department 972-520-8100

VA Medical - North Texas 214-742-8387

Assistance / Resources

BETA.SAMHSA.GOV

Dallas County Area Resources

NTBHA 214-366-9407

NAMI Dallas 214-341-7133

Lakes Regional Community Center

located in Rockwall - 972-722-2685

Metro Care located on Samuel Blvd. 877-283-2121

Suicide Crisis Center 214-828-1000

Al-Anon 888-425-2666

Domestic Violence Hotline 214-941-1991

Runaway Hotline 888-580-4357

Rape, Abuse, Incest National Hotline 800-656-4673

Human Trafficking Help 888-373-7888

Stronger than Espresso 469-307-8488

Trauma Support 972-709-4904

Alzheimer's Helpline 800-272-3900

Addiction & Alcohol Rehabilitation 877-753-9187

ABC Behavioral Health 214-275-8500

Cutting Edge Pediatric Therapy 469-675-3153

PTSD-EMDR Therapy 972-997-9955

Autism Behavior Frontiers 888-922-2843

Carrollton Springs 972-242-4114

Oceans Behavioral Geriatric 972-596-5445

AMBUCS 800-838-1845

Haz-Mat Services

DFW Medical Waste 214-923-1292

Servpro 214-607-1900

Rescue Restoration 972-412-2165

Bio-One 469-975-9492

Funeral and Cremation

Williams- in Garland 972-276-5000

Rest Haven- in Rowlett 972-412-5195

Smith-Eastgate- in Garland 972-270-6116

Local Cremations- in Dallas 214-343-4040

County / State Government Offices

Dallas County Pct. 2 JP Office Evictions/MH
140 N Garland Ave 214-643-4773

Dallas County Constable Office Pct. 2
Evictions/MH 140 N Garland Ave 214-643-4766

DSO Jail Lew Sterrett 214-761-9025

DSO Mental Health Liaison 214-761-1331

Rockwall County Pct. 1- Evictions/MH
(Area North of Hospital) 972-204-6740

Rockwall County Pct. 2- Evictions/MH
(Area South of Hospital) 972-204-6730
Rockwall Co Jail 972-204-7001

Tx Dept of M H & Human Services 877-541-7905

Tx Dept of Health Trans Assistance 1855-687-3255

Texas Rehabilitative Services 1-800-628-5115

Texas CPS-APS 1-800-252-5400

DART 214-979-1111

Medical Alert ID Jewelry Info

City of Rowlett Important Numbers

NON-EMERGENCY 972-412-6200

<u>Criminal Investigations</u>	972-412-6220
<u>Rowlett Jail</u>	972-412-6252
<u>Records Department</u>	972-412-6203
<u>Municipal Court</u>	972-412-6222
<u>Animal Control- shelter</u>	972-412-6219
<u>City Action Center</u>	972-412-6100

City Ordinance Codes

MISSION STATEMENT

To provide citizens with support and resources and to assist those who require specific services regarding an emergency situation, crisis event or emotional health needs. Anyone can have a crisis event at any given time. In mental health terms, a crisis refers not necessarily to a traumatic situation or event, but to a person's reaction to an event or a dramatic emotional or circumstantial upheaval (strong or violent change in a person's life).

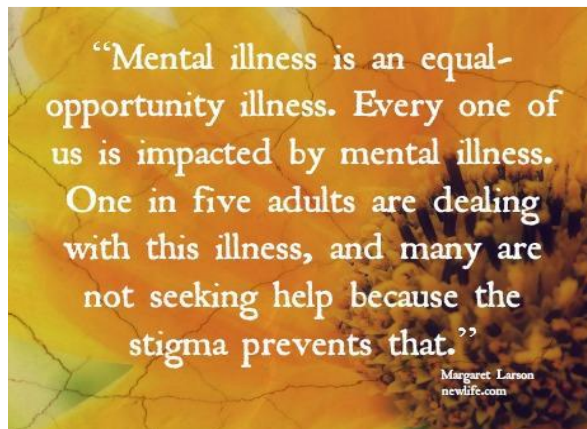


Family First

PURPOSE AND GOAL

The purpose of the program is to be a resource to the community. The goal is to help assist others in the attempt to prevent future crisis events. This goal is achieved by following up with and providing the person or the family with assistance and support to help give them the quality of life a Rowlett citizen deserves.

In addition to providing personal assistance, another goal is to provide updated information for Rowlett Emergency Response Units regarding Rowlett Citizens and its visitors who have a known mental or physical conditions so that quick, accurate and appropriate care can be given.



**City of Rowlett
Community
Resource and
Crisis Assistance
PROGRAM**

If you are in need of non-emergency assistance,
Please call or email:

JJ Jones – West Side
469-275-3929
JJones@Rowlett.com

Chad Caldwell- East Side
469-497-8873
CCaldwell@Rowlett.com

[Rowlett Special Needs Registry Website](#)

Rowlett Police Department

Main and Non-Emergency
972-412-6200
Fax 972-463-3970
4401 Rowlett Rd,
Rowlett, TX 75088